

WISE INDUSTRIES, INC.  
FORD SPORT LINER®  
**30-DAY MONEY BACK GURANTEE**  
Policy and Procedures

If the Sport Liner purchaser decides at any time during the first 30 days of ownership, calculated from the date of the sales receipt, that they are not satisfied with the Sport Liner for any reason, they may return the Sport Liner to the dealer where it was purchased. The dealer will refer to the following procedures for the return of the Sport Liner and receive a refund for the purchase price, up to a maximum of \$499.

1. The dealer will contact Wise Industries, Inc., Customer Service at 1-800-462-8435 for a copy of the 30-Day Money-Back Guarantee return authorization form. A copy of the proper procedure to re-box the Sport Liner will be included with this document.
2. The dealer will send or fax the completed form, and a copy of the retail sales receipt including date and purchase price, to Wise Industries, Inc., Attn: Customer Service Department (fax 1-615-847-5212).
3. Upon receipt of the return form, a “return authorization number” will be issued to the dealer.
4. Wise Industries will issue a reimbursement check in the amount charged for the Sport Liner on the original sales receipt (up to \$499.) in the name of the retail customer (person or company indicated on the original sales receipt). The check will be mailed to the dealer at the address on the sales receipt. The dealer will notify the retail customer when the check is received by the dealer.
5. The retail customer will return to the dealer and the dealer will remove the Sport Liner from the customer’s vehicle. The dealer will re-box the Sport Liner, clearly writing the Return Authorization Number on the outside of the return shipping box, and ship the Sport Liner to Wise Industries, Inc. The Sport Liner must be returned within 30 days from issuance of the reimbursement check to avoid re-billing to the dealer. **Note: it is critical that the Sport Liner is rolled correctly, fabric to the outside and foam on the inside of the roll. Failure to roll properly may result in damage to the Sport Liner and possibly voiding this reimbursement agreement. Contact Wise Industries, Inc. Customer Service for assistance in packaging the Sport Liner.**

Notice: Wise Industries, Inc. reserves the right to change or modify the terms and procedures relating to the 30-Day Money Back Guarantee at any time.

Wise Industries, Inc. has sole responsibility for performance under this agreement. The 30-Day Money Back Guarantee is **not** an offer from Ford Motor Company, its distributors or dealers.

**Wise Industries, Inc., 635 Old Hickory Blvd., Old Hickory, TN 37138. 1-800-462-8435, Fax 1-615-847-5212**

