



Return Material Authorization (RMA) Form
Original Invoices must accompany this form

Account#:		Date:		RMA# (obtained from PMC):	
Dealership:				Authorized by (PMC):	
City:		St:	Zip:	Contact Name:	
Phone:		Fax:		Email:	
Part Number	Qty	Date Purchased	Invoice#	Reason Code	Notes

Reason Codes-(1) New (2) Damaged (3) Defective (4) Missing Parts (5) Other

- Return Authorization will be required for all Ford Accessory returns.
- All Ford Accessory returns must be accompanied by proof of purchase documentation.
- Please fill out the enclosed Return Authorization Form (RA) and fax it to (877)660-6227, along with proof of purchase.
- Once the RA number is issued, a driver will pick up the material during the next delivery to your location.
- If you are located outside of our delivery area please ship product back to facing warehouse along w/ proper paperwork
- New return product and packaging must both be in new and saleable condition.
- Dealers have a 60-day return program for products purchased after 8/1/2012 from PMC. The original selling invoice must accompany the accessory for credit to be issued.
- Product sold before 8/1/2012 is the responsibility of the Dealer or selling Accessory FAD and will not be accepted under any case by PMC.
- Credit will be issued at selling price including any and all discounts and incentives. If a returned piece is part of a "buy-one-get-one-free" promotion, the returned product will be considered to be the "free" piece.
- The part number on the returned part must match exactly the part number on the invoice.
- Return shipping costs are not reimbursable under Ford's new Accessory program. Dealers outside of the PMC service area will be responsible for shipping costs incurred when returning Accessories.
- Contact PMC Customer Service

Customer Signature _____